



Place address label here

Place
Stamp
Here

WHAT NOT SHOP CUSTOMER VIEW!

“I found the store to be so neat and well organized. I found some treasures as well. Cathy was very helpful and gave a warm greeting!”
— *Frank S.*
Thank you so much for your kind words, Frank! We truly appreciate your support!

“No matter what day I come in there is always great items and bargains. The best thing here are the workers, everyone is so helpful and friendly.”
— *Rachel*
We appreciate your positivity and support—Thank you Rachel!

“This is an extraordinary thrift store! The service, the merchandise, clean and well organized. I love it guys!”
— *Shellie Leger*
We’re so grateful for your thoughtful message. We appreciate your support!

Western Maine Stroke and Brain Injury Support Group Co-hosted by : Debra Hanmer and Cynthia Dawson

The meetings are held at 4pm, on the first Tuesday of each month, at
Hope Association
85 Lincoln Avenue, Rumford, Maine
Please use the front door.

These meetings are free and open to individuals with brain injury, caregivers, or anyone interested in learning more about brain injury.



For more information, please contact our Receptionist at (207) 364-4561 or by email recp@hopeassociation.org

THE What Not Shop - Thrift Store

STORE HOURS

SATURDAY AND SUNDAY: **CLOSED**
Monday thru Friday 9 am—4p

DONATION HOURS

SATURDAY AND SUNDAY: **CLOSED**
Monday thru Friday 8 am—3 pm

While we greatly appreciate donations, if you’re donating something that you would **NOT** purchase for your son/daughter, mom/dad or loved one that is stained, soiled, chipped, dented, or damaged, then it isn’t something we can sell in our store. Please keep this in mind as you decide what to donate, and what to throw away. Our manpower and time is limited, and a lot of effort goes into making sure the items we sell are of good quality. Also, as a reminder, **WE DO NOT ACCEPT** car seats, weapons, or knives. You must call Vickie Morton at 507-2041 to ensure we can take any furniture, large appliances, televisions or for any large donations and to schedule an appointment to drop off large donations. Thank you so much for your support.

MONTHLY SPECIAL



The first full week of the month we will have a
“Fill A Basket” sale \$12 all clothes
(Excludes—Jackets, Winter Apparel and Holiday attire)
Watch our facebook page for pop up sales and specials.



HOPE CONNECTION

DECEMBER 2025



THE What Not Shop - Thrift Store
207-364-2139



Jessica Hines
Executive Director



Community Support Services



Community Case Management Services



Nursing Home Outreach Services



Shared Living



Brain Injury and Other Related Conditions



Home Supports



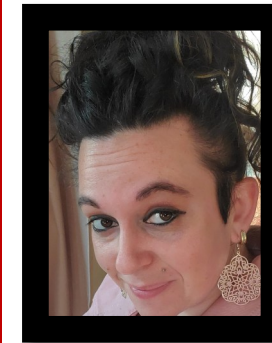
Residential Programs:

Fourth Street Horizons
New Hope
Kimball Ave
Keep House



Please Call 364-4561 to connect with any of these services

Hope Association Employee Spotlight



Shanon Brousseau
Human Resource
Manager at
Hope Association

Shanon Brousseau has been an integral part of Hope Association for the past three years, beginning her journey as a Direct Support Professional in the Community Supports Program. At the time, she admits she didn’t fully understand what the role would entail—a major shift from owning and operating two retail smoke shops. But looking back, Shanon says she wouldn’t change a thing.

“Working here has shown me the true impact we have on the lives of the individuals we support. It’s not just a job—it’s a privilege. The joy on their faces when you walk through the door is a daily reminder of how much they look forward to our presence and care.”

Shanon’s career path at Hope Association reflects her dedication and growth. After two years as a CSS Direct Support Staff, she transitioned into Human Resources, serving as an HR Assistant for one year before stepping into her current role as **Human Resource Manager**.

Outside of work, Shanon is a proud mother of two amazing boys and strives every day to be their strongest advocate. She enjoys vending at local craft fairs with her partner, who creates soy wax melts and candles as a hobby. Together, they love sharing their creations with the community. One of Shanon’s greatest passions is cooking—she absolutely loves it! And for a fun fact: her favorite movie is *Son in-Law* starring Pauly Shore.

Shanon’s passion for human resources stems from a deep commitment to fostering a workplace where employees feel empowered to be their authentic selves. “I believe that when individuals feel valued and supported, they thrive both personally and professionally.” She also emphasizes the importance of community involvement, a cornerstone of Hope Association’s mission. “We work diligently every day to ensure that our community not only knows who we are, but also understands and embraces the individuals we support.”

Reflecting on her journey, Shanon credits the training and support she received from her CSS manager and staff as instrumental in her success. “Their guidance helped me get to where I am today.”



Our Monthly Recognition:
Thank you to:

RAAPA

We appreciate your support!

VISION STATEMENT:

Hope Association envisions a world where all people are treated with respect.

MISSION STATEMENT:

As partners in our community, we will provide leadership, residential, case management, vocational and community support services to individuals and their families through programs that enhance independence, dignity, choice and individual well being.

Board of Directors

President
Richard Philbrick
Vice President
Dick Lovejoy
Treasurer
Cindrie Cormier
Secretary
Amber Durant
Members
Ellen Wainwright
Jeff Sterling
Catherine Ross
Lynn Dickson
David Laurinaitis
Jerry Bourget
Vanessa Child



Hope Association's Leaping Lizards attended the Oxford County Special Olympics Annual Bowling Tournament & Banquet



Leaping Lizards Shine at November 14th Event!

On November 14th, our team had an amazing time socializing and bowling, followed by a delicious banquet. It was a day filled with fun, laughter, and team spirit!

Our **Leaping Lizard team**, pictured here, includes: **Akieva, Richard, Seamus, Tommy, Maryjo, Jerry, Tim, Zack, Patrick, Raymond, and Vanessa**, supported by our incredible coaches: **Sarah, MaryCarol, Dan, Amanda, Ann, and Christopher**.

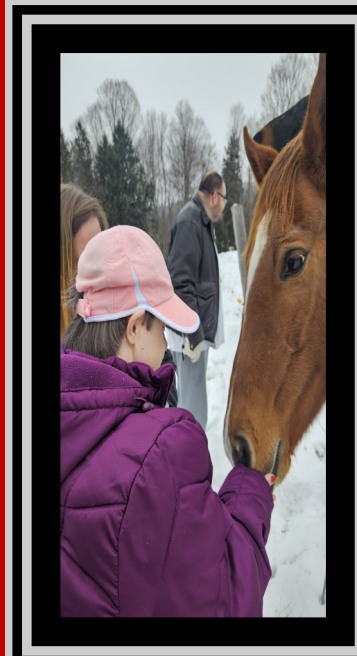
Way to go, Team! Your energy and enthusiasm made this event unforgettable.



Cylas and Damian Explore Technology at Dixfield Library

During a recent visit to the Dixfield Library, Cylas and Damian took full advantage of the library's computer resources. They spent time learning, exploring, and engaging with technology in a welcoming environment that encourages curiosity and growth.

The library continues to be a valuable community hub, offering access to digital tools and educational opportunities for all ages. Great job, Cylas and Damian, for making the most of these resources!



Beth Enjoys a Special Moment at Holman Farms

Beth recently had the wonderful opportunity to feed one of the beautiful horses at Holman Farms. This hands-on experience was not only enjoyable but also a great way to connect with nature and appreciate the care that goes into maintaining these majestic animals. Holman Farms provides a serene setting where visitors can learn about farm life and experience the joy of interacting with animals. Great job, Beth, for embracing this memorable moment!

UPCOMING EVENTS

January 2026

- 1/1/2025 - Community Support Services and Central Offices Closed— New Years Day.
- 1/1/25 - WNS Closed—New Years Day
- 1/19/25 - Community Support Services and Central Offices Closed- Martin Luther King Jr. Day.
- 1/19/25 - WNS Closed-Martin Luther King Jr. Day.

Congratulations!

The following employees have
added
another year.

December 2025
Fawn Palmer (15)
Robin Austin (10)
Jesse McClay (4)
BobbiJo Gendron (3)
John Glover (3)
Kaitlyn Henderson (2)
Autumn Lay (1)
Tammy Roberts (1)
Wendy Houghton (1)

*Thank you for your dedication and
hard work!!*