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## WHAT NOT SHOP CUSTOMER VIEW!

"What makes me smile is the workers, the movies and book selection with the bench. My grandchildren love the toys. The What-Not-Shop is clean and organized."

— *Cindy Touchette*

We love hearing how our space brings joy to families! Thank you, Cindy, for your kind words and for being part of our community.

"I have always loved thrift shopping and was thrilled to learn, three years ago when I moved from Minnesota to Maine—and to a small town like Rumford/Mexico—that Hope Association's What-Not-Shop was here. Great prices, well-organized, everything you need, weekly sales, and best of all: the staff. I can't say enough about them. Simply amazing isn't enough."

— *Leslie Knapp*

We're so grateful for your kind words, Leslie! It's wonderful to know our shop has made such a positive impact..

### Western Maine Stroke and Brain Injury Support Group Co-hosted by : Debra Hanmer and Cynthia Dawson

The meetings are held at 4pm, on the first Tuesday of each month, at  
Hope Association  
85 Lincoln Avenue, Rumford, Maine  
Please use the front door.

These meetings are free and open to individuals with brain injury, caregivers, or anyone interested in learning more about brain injury.



For more information, please contact our Receptionist at (207) 364-4561 or by email [recp@hopeassociation.org](mailto:recp@hopeassociation.org)

## THE What Not Shop - Thrift Store

### STORE HOURS

SATURDAY AND SUNDAY: **CLOSED**  
Monday thru Friday 9 am—4p

### DONATION HOURS

SATURDAY AND SUNDAY: **CLOSED**  
Monday thru Friday 8 am—3 pm

While we greatly appreciate donations, if you're donating something that you would **NOT** purchase for your son/daughter, mom/dad or loved one that is stained, soiled, chipped, dented, or damaged, then it isn't something we can sell in our store. Please keep this in mind as you decide what to donate, and what to throw away. Our manpower and time is limited, and a lot of effort goes into making sure the items we sell are of good quality. Also, as a reminder, **WE DO NOT ACCEPT** car seats, weapons, or knives. You must call Vickie Morton at 507-2041 to ensure we can take any furniture, large appliances, televisions or for any large donations and to schedule an appointment to drop off large donations. Thank you so much for your support.

### MONTHLY SPECIAL



The first full week of the month we will have a  
"Fill A Basket" sale \$12 all clothes  
(Excludes—Jackets, Winter Apparel and Holiday attire)  
Watch our facebook page for pop up sales and specials.



# HOPE CONNECTION OCTOBER 2025



THE What Not Shop - Thrift Store  
207-364-2139



Jessica Hines  
Executive Director



Community Support  
Services



Community Case  
Management Services



Nursing Home  
Outreach Services



Shared Living



Brain Injury and  
Other Related  
Conditions



Home Supports



Residential Programs:

Fourth Street  
Horizons  
New Hope  
Kimball Ave  
Keep House



Please Call  
364-4561  
to connect with  
any of these services

## Hope Association Employee Spotlight



Julie  
S.



Shannon  
L.



Catherine S.



Danielle K.

## Celebrating Community Case Manager Week

This week, we honor the dedication and compassion of our Community Case Managers - true advocates who work tirelessly to connect individuals with the resources, support, and care they need to thrive.

Their commitment to empowering lives and strengthening communities makes a lasting impact every day.

Thank you for all that you do!



### Our Monthly Recognition:

Thank you to all the vendors who helped make our Oktoberfest successful.

We appreciate your support!

### VISION STATEMENT:

Hope Association envisions a world where all people are treated with respect.

### MISSION STATEMENT:

As partners in our community, we will provide leadership, residential, case management, vocational and community support services to individuals and their families through programs that enhance independence, dignity, choice and individual well being.

### Board of Directors

**President**  
Richard Philbrick  
**Vice President**  
Dick Lovejoy  
**Treasurer**  
Cindrie Cormier  
**Secretary**  
Amber Durant  
**Members**  
Ellen Wainwright  
Jeff Sterling  
Catherine Ross  
Lynn Dickson  
David Laurinaitis  
Jerry Bourget  
Vanessa Child



# OKTOBERFEST 2025



**Justin bought himself a new car on 10/2/2025**

**What an amazing goal met!!**



**Big thank you goes out to the Knights of Columbus for their donation and support!**

**In photo from left to right:  
Alica, Christopher, Vickie,  
Richie, Beth, Bryan, and the  
members of KOC.**



## **UPCOMING EVENTS**

### **November 2025**

- 11/11/25 Veteran's day - CSS /CO closed- WNS OPEN
- 11/27/2025 - Thanksgiving day - CSS/CO/WNS CLOSED
- 11/28/25 - Black Friday-Day after Thanksgiving - CSS/CO CLOSED - WNS OPEN
- 11/29/25 - Shop local Saturday- WNS will be OPEN

### **Congratulations!**

The following employees have added another year.

#### **OCTOBER 2025**

**Jessica Adler (1)**  
**Kevin Saisi (1)**  
**Shanon Brousseau (3)**  
**Sandra Gordon (3)**  
**Victoria Cyr (3)**  
**Tania Gage (4)**  
**Heather Merchant (4)**  
**Julie Kiley (4)**  
**Sheray Stuart (7)**  
**Samantha Merrill (9)**

*Thank you for your dedication and hard work!!*