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WHAT NOT SHOP CUSTOMER VIEW!

"What makes me smile is the workers, the movies and book selection with the bench. My grandchildren love the toys. The What-Not-Shop is clean and organized."

— *Cindy Touchette*

We love hearing how our space brings joy to families! Thank you, Cindy, for your kind words and for being part of our community.

"I have always loved thrift shopping and was thrilled to learn, three years ago when I moved from Minnesota to Maine—and to a small town like Rumford/Mexico—that Hope Association's What-Not-Shop was here. Great prices, well-organized, everything you need, weekly sales, and best of all: the staff. I can't say enough about them. Simply amazing isn't enough."

— *Leslie Knapp*

We're so grateful for your kind words, Leslie! It's wonderful to know our shop has made such a positive impact..

Western Maine Stroke and Brain Injury Support Group Co-hosted by : Debra Hanmer and Cynthia Dawson

The meetings are held at 4pm, on the first
Tuesday of each month, at
Hope Association
85 Lincoln Avenue, Rumford, Maine
Please use the front door.

These meetings are free and open to individuals with brain injury, caregivers, or anyone interested in learning more about brain injury.



For more information, please
contact our Receptionist at
(207) 364-4561 or by email
recp@hopeassociation.org

THE What Not Shop - Thrift Store

STORE HOURS

SATURDAY AND SUNDAY: **CLOSED**

Monday thru Friday 9 am—4p

DONATION HOURS

SATURDAY AND SUNDAY: **CLOSED**

Monday thru Friday 8 am—3 pm

While we greatly appreciate donations, if you're donating something that you would **NOT** purchase for your son/daughter, mom/dad or loved one that is stained, soiled, chipped, dented, or damaged, then it isn't something we can sell in our store. Please keep this in mind as you decide what to donate, and what to throw away. Our manpower and time is limited, and a lot of effort goes into making sure the items we sell are of good quality. Also, as a reminder, **WE DO NOT ACCEPT** car seats, weapons, or knives. You must call Vickie Morton at 507-2041 to ensure we can take any furniture, large appliances, televisions or for any large donations and to schedule an appointment to drop off large donations. Thank you so much for your support.

MONTHLY SPECIAL



The first full week of the month
we will have a
"Fill A Basket" sale \$12 all
clothes
(Excludes—Jackets, Winter
Apparel and Holiday attire)
Watch our facebook page for
pop up sales and specials.



THE What Not Shop - Thrift Store
207-364-2139



Jessica Hines
Executive Director



Community Support
Services



Community Case
Management Services



Nursing Home
Outreach Services



Shared Living



Brain Injury and
Other Related
Conditions



Home Supports



Residential Programs:

Fourth Street
Horizons
New Hope
Kimball Ave
Keep House

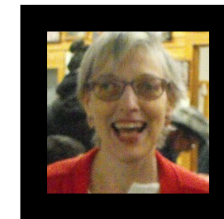


Please Call
364-4561
to connect with
any of these services

HOPE CONNECTION

NOVEMBER 2025

Hope Association Employee Spotlight



Catherine (Cathy) Gaccetta
**Celebrating 20 Years with
Hope Association!**

Staff Spotlight: Celebrating 20 Years with Hope Association!

As of April 2026, Cathy will celebrate 20 incredible years with Hope Association!

Current Position: WNS Cashier

Other Roles: Cathy has always been part of the WNS team, working in the Donation area, sorting area. She's also a proud Association member and advocate.

What Cathy Loves About Her Job:

"The customers and my co-workers! I enjoy staying busy and connecting with people." Cathy reports that some of the strengths she has brought to the What Not Shop are her dedication, flexibility, her knowledge of the store's history and her ability to remember everyone's names, which allows her to greet them as they walk into the store.

Cathy reports that what motivates her is the customers and the people Hope supports. Stating "I just love what I do!" Cathy reports she is thankful for the training she has received over the years "It has helped me get where I am today, and I continue to learn through ongoing training." Cathy reports she also learned a lot working in her parent's shoe store on Congress Street called Gaccetta and Sons Shoe Store. "I think my special talents are being observant, and having a great memory. I try to always have a smile on my face. My favorite hobbies are plastic canvas and music. Favorite movies are Christmas movies, and my favorite places would be visiting the ocean."

Cathy's parents, Jeanne and Vito, were deeply involved with Hope Association since 1970. Vito helped secure the Armory for Hope and was instrumental in groundbreaking for one of the homes. He also cooked his famous sausage, onions, and peppers for the Ride-In events. Jeanne served as a board member, donated knitting supplies, and supported countless Hope functions. Both Jeanne and Vito have passed, but their legacy lives on through Cathy's dedication.

Accomplishment:

Being a proud Hope Association staff member for 20 years!



Our Monthly Recognition:
Thank you to:

The Dancing Witches
for their continued
support!

We appreciate your support!

VISION STATEMENT:

*Hope Association envisions a world
where all people are treated with
respect.*

MISSION STATEMENT:

*As partners in our community,
we will provide leadership,
residential, case management,
vocational and community support
services to individuals and their
families through programs that
enhance
independence, dignity, choice and
individual well being.*

Board of Directors

President

Richard Philbrick

Vice President

Dick Lovejoy

Treasurer

Cindrie Cormier

Secretary

Amber Durant

Members

Ellen Wainwright

Jeff Sterling

Catherine Ross

Lynn Dickson

David Laurinaitis

Jerry Bourget

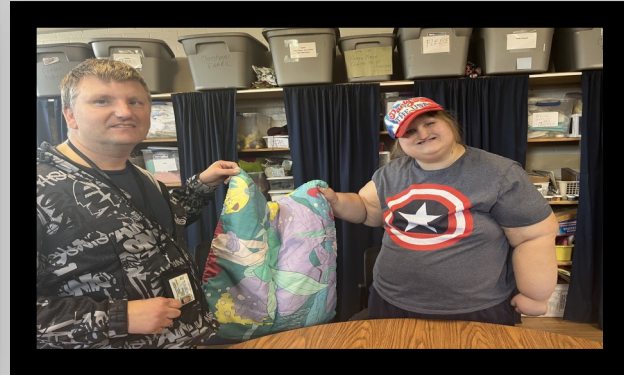
Vanessa Child

Jimmy and Karin Bring Comfort to Cats in Need

Jimmy and Karin are spreading warmth and kindness by making cozy kitty beds for a local animal shelter. Now, Hope Association is inviting all sewing enthusiasts to join in this heartwarming effort to create cat blankets for Responsible Pet Care.

We have all the supplies ready—just bring your creativity and love for animals! Sessions are held Tuesdays and Thursdays from 9:00 AM to 1:00 PM. It's a wonderful opportunity to enjoy social time, share skills, and have lots of fun while helping pets in need.

For more information, please call 207-364-4561.



Meet Devon!

Devon loves being out in the community, especially during the holiday season when everything is decorated so beautifully. She enjoys shopping trips to the Dollar Tree and making visits to the post office. Devon is very social and loves to chat, so if you see her out and about, don't hesitate to say hello!



Hope Association Special Olympic Team would like to send out a big thank you to the Dancing Witches for their \$200.00 donation.



We are celebrating our Accounting Team on this Accounting Appreciation Day

November 10, 2025



Cathy (Accounts Payable/Payroll clerk)

Fawn (Finance Director)

Katie (Accounts Receivable)

UPCOMING EVENTS

December 2025

- 12/25/25 Christmas Holiday-CSS & CO & WNS will all be closed



- 12/10/25 Wreath Making Night
5:30pm Registration due 12/3
- 12/9/25 Brain Injury meeting 4pm
- 12/12/25 Holiday door decorating contest— please vote on Facebook.

Congratulations!

The following employees have added another year.

NOVEMBER 2025

Geraldine Ramsdell (36)

Stella Blanchard (18)

Debra Blais (4)

Mary Wieland (4)

Linda Holman (4)

Julie Smith (3)

Courtney Johnson (1)

Alica Hagen-Riddick (1)

Thank you for your dedication and hard work!!